

Welcome to the EvolutionVN Community!

Beginning your health and fitness journey is a crucial step towards an improved, happier, and stronger life. Getting fit, regardless of what your definition of fit may be, is all about dedication, hard work, and perseverance - the right mindset. Once you've framed that mindset, it gets easier from there. Your journey will present challenges, but with the correct fitness product, your journey can be made easier. It gives us extreme pride and appreciation that you've chosen the Evolution Home Gym (the "Evolution") as the primary vehicle for your journey. Just as you've committed to us, we're committed to helping you stick to your program and to make you the best YOU that you can be.

The Evolution has been designed with your needs in mind. The Evolution is versatile, effective, and functional without being large, cumbersome, and complicated. It makes your health and fitness journey convenient and more sustainable. We will continually introduce new products, new attachments, and new exercises to go with the Evolution, so we encourage you to join us on Facebook at www.facebook.com/evolutionVN and follow us on Instagram at <https://instagram.com/evolutionVN> to stay current.

We encourage you to engage with us, to ask questions, and to share your progress with others. You can do so on Facebook, Instagram, and Google. We want to hear from you!

Sincerely,



Vu Nguyen

EvolutionVN Owner and CEO

Three-Year Limited Warranty

Your Evolution comes with a Three-Year Limited Warranty – please note that your Three-Year Limited Warranty applies to the frame and platform of the Evolution. Your resistance bands come with a 6-month Limited Warranty. See below for complete Limited Warranty details. For the best warranty experience, please register your product [here](#). If you have any questions regarding this warranty, please contact our Customer Service Department at support@evolutionVN.com. We will be sure to address your inquiry and/or concern within 24 hours.

EvolutionVN warrants that this product will be free from defects in materials and workmanship for a period of 36 months (a period of 6 months for the resistance bands) from date of purchase. This warranty applies only when the purchase of the product is from our website, www.evolutionVN.com or from one of our trusted partners and is for personal or authorized professional, such as rehab or physiotherapy, use only, but not when the sale or any resale is for commercial use. This warranty is not transferrable. EvolutionVN will not be liable for any loss or damage, including incidental, special, or consequential damages of any kind, whether based upon warranty, contract, or negligence, and arising in connection with the sale, use, or repair of the product. In the event of failure of this product to conform to this warranty during the warranty period, please contact our service department for further instruction. EvolutionVN will repair or replace, at its own discretion, the product or any covered part, except that this warranty does not cover loss, damage, personal injury, or property damage caused by accident (including in transit), or repairs or attempted repairs by any person not authorized by EvolutionVN, or by vandalism, misuse, abuse, alteration, or failure to assemble and/or use this product in accordance with all product specifications and instructions per the User Guide and Assembly Instructions.

To obtain service under this warranty, use the following procedure:

- 1) Contact our Customer Service Department at support@evolutionVN.com, Subject: Product Warranty.
- 2) Provide a copy of the proof of purchase, contact phone number, and a brief statement regarding your concern. More information may be requested upon contact.

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